

LR Equine – Cancellation Policy

Effective Date: November 1, 2025

At LR Equine, we understand that plans can change. To ensure fair scheduling for all clients and proper care for every horse, the following cancellation policies apply to all bookings and services.

1. BOARDING CANCELLATIONS

Nightly Boarding

- Cancellations must be made at least 24 hours before scheduled arrival.
- Cancellations made within 24 hours may be charged one night's boarding fee.
- No-shows will be charged the full first night of boarding.

Monthly Boarding

- Monthly board cancellations require a 7-day notice prior to the arrival date.
- Early departure does not guarantee a prorated refund unless approved by management.
- Failure to arrive on the start date without notice may result in loss of stall reservation.

2. THERAPY SERVICES (AQUATRED, SPA, THERAPLATE, CONDITIONING)

- Sessions must be canceled at least 12 hours before the scheduled time.
- Cancellations within 12 hours are subject to a full session charge.
- No-shows will be charged the full service rate.
- Horses who cannot safely participate upon arrival may still incur a charge.

3. MARE CARE APPOINTMENTS

- Must be canceled at least 24 hours in advance.
- Last-minute cancellations may incur fees due to staff preparation.
- Foaling-related cancellations are evaluated case-by-case.

4. FITTING & CONDITIONING PROGRAMS

- Requires 48-hour notice to cancel or pause.

- Missed or skipped workouts are non-refundable.
- Horses unable to work due to undisclosed injury/illness may still be billed.

5. WEATHER CANCELLATIONS

- LR Equine may reschedule therapy services during unsafe weather.
- Boarding services remain active.

6. EMERGENCY CANCELLATIONS

Veterinary emergencies, trailer breakdowns, or sudden illness/injury may qualify for waived fees at management discretion.

7. HOW TO CANCEL

Call or text: (682) 239-5885

Email: lrequine25@icloud.com

Cancellations are not confirmed until you receive a reply.

8. ACCEPTANCE OF POLICY

By booking or receiving services at LR Equine, you acknowledge that you agree to comply with this Cancellation Policy.